

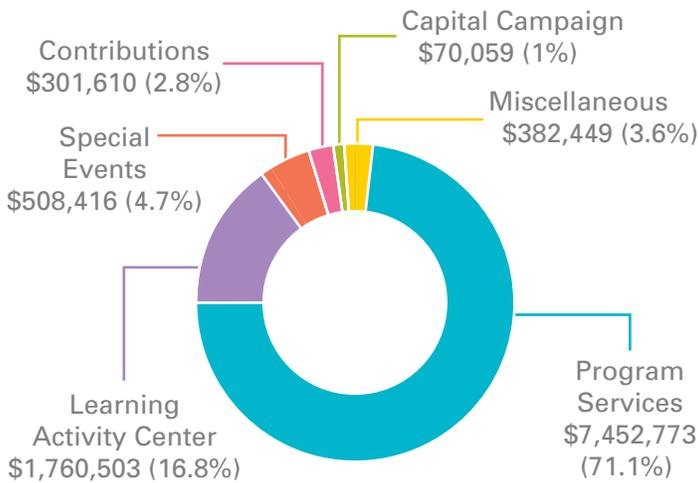


Reach
Unlimited

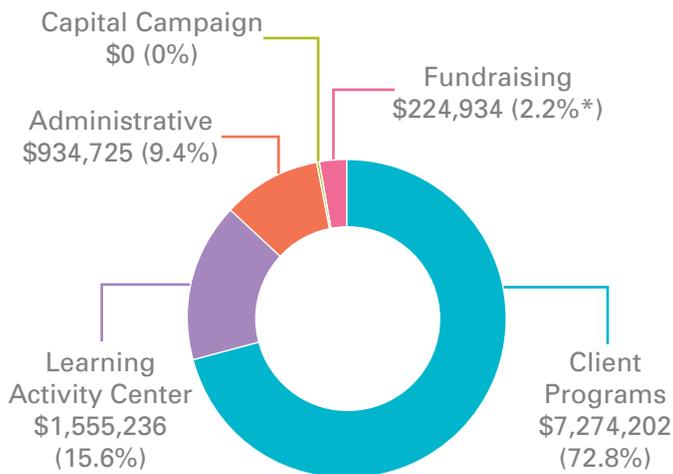


2017 – 2018
Annual Report

By the numbers



Income
\$10,475,810



Expenses
\$9,989,097

* Includes release of uncollectable promises

Volunteers

At Reach, we certainly know the power of giving! In 2018, we had more than 500 volunteers serve a total of over 3,000 individual hours and 1,200 group hours. With the help of volunteers, we have created memories that will be forever etched in our hearts. Among those memories were annual events like Reach Idol and Springfest, special interest clubs like knitting and the book club and of course countless hours of games and activities.

With the dedication of volunteers, our clients learn valuable life and social skills and most importantly, they develop lasting friendships and lifelong volunteer partners. Reach prides itself on having a volunteer program that is predominantly relationship-oriented, where volunteers have the opportunity to create a caring and loving



environment that produces confident and happy clients. Through partnerships with local universities and colleges, Reach benefits from medical, social work and occupational therapy students who come up with creative ways to engage, educate and inspire our clients. This year we teamed up with local businesses and Baylor medical students and had an interactive health fair!

Reach has over 30 groups and service organizations each year who provide countless hours and resources. Examples of organizations include high school sports teams, Key Clubs, Rotary Clubs, National Charity League, various church and civic groups, scout troops and corporate teams. We have also been fortunate to have the support of local businesses and restaurants.

Because we know the power of volunteering, our clients go into the community and give back as well. Volunteering at local nursing homes, Texas Children's Hospital, and Meals on Wheels are just a few of the ways we give back!

Did you know?

2017 In 2017, Reach established a charitable gift annuity program to provide an additional option for donors along with endowment, operating and capital projects.

Dear Donors, Friends, Supporters and Families

Thank you for helping us make 2017-2018 another successful year to put on record for Reach Unlimited. Your support coupled with the work of our dedicated staff, volunteers, and clients have helped Reach become more sustainable while preparing for challenges that lie before us.

- **LEARNING ACTIVITY CENTER**

This year saw the completion of additions to the Blair Inez Scianna Learning Activity Center including a Teaching Greenhouse, Outdoor Learning Pavilion, and Special Olympics Regulation Softball Field. In addition to these great learning opportunities for the clients, the original Learning Activity Center building received a much needed "facelift". After thirteen solid years of operation, our floors and walls were in need of some loving care. Although tricky to manage, the entire 16,000 square foot facility was painted and outfitted with durable ceramic tiles while remaining fully operational. The Life Skills room was revamped with new cabinetry, counters, and appliances for our clients to learn kitchen skills to gain more independence.

- **ONGOING EMPHASIS ON IMPROVED FISCAL HEALTH**

The staff have continued to work diligently to maximize the use of resources. Their hard work resulted in a base rate increase for our most important employees, the Direct Support Professionals. One of our greatest challenges is recruiting and retaining the best employees and providing a livable wage is critical. The base rate increase is the first Reach Unlimited has been able to issue for 14 years and is in addition to the opportunity for individuals to earn a merit increase. We realize our wealth is in our great employees who provide services to our clients and we will continue to work to increase the base rate pay to attract and retain the absolute best individuals to work with our clients. Another positive outcome from our emphasis on resource maximization has been the accumulation of resources to serve as emergency backup funding. The Board of Directors

has formulated an Investment Committee and is watching to make sure funds are in the best position for growth and stability. We are not where we want to be but significant strides have been made and it will continue to be an area of emphasis.

- **CHALLENGE IN THE HORIZON**

The Center for Medicaid Services (CMS) passed a final rule in 2014 which will change the delivery modality for day services beginning in 2022. The new rule will require the majority of day programming to be delivered in community settings (versus congregate settings designed for the disabled like the Learning Activity Center). The new rule will provide clients with more choice and the opportunity to be included in more community activities. The challenge before us will be the additional costs needed to provide staff adequate to maintain safety, vehicles to transport individuals into the community to meet the requirement, and finding adequate restrooms with equipment some of our clients need (lifts, adult size changing tables, etc.) While 2022 seems a long way off, it will be here before you know it. Staff are working to try and ease some of our clients into activities now which will be required of everyone so we are not faced with a huge change for everyone all at once. Communication with state agencies and legislators about the challenges providers will most likely face are critical and Reach Unlimited has rallied campaigns to get all our families and loved ones to express their concerns and have their voices heard.

Thank you for your continued support of Reach Unlimited. We are only successful because of the wonderful array of stakeholders who believe individuals with intellectual and developmental disabilities are a vital group in our community and their success means success for all.

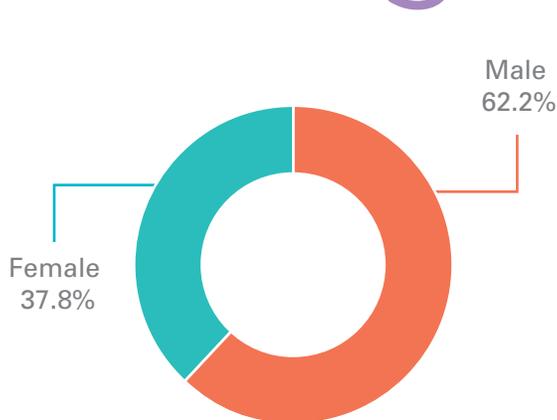
Lauren Black
Executive Director

Our Mission & Vision

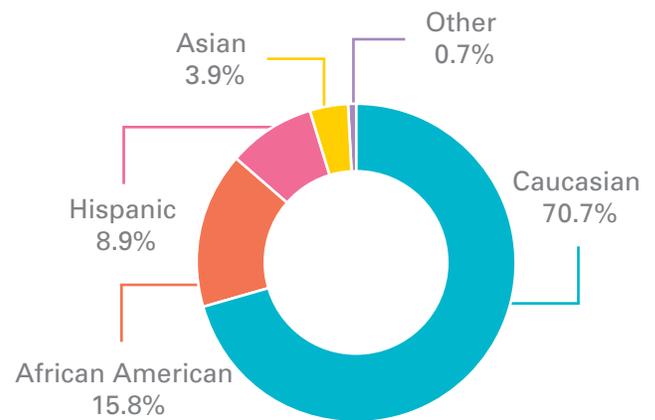
Reach Unlimited, Inc. is dedicated to providing quality support services for people with intellectual and developmental disabilities.

Reach Unlimited, Inc. will create a sustainable, secure environment where people with developmental disabilities can become all they are created to be.

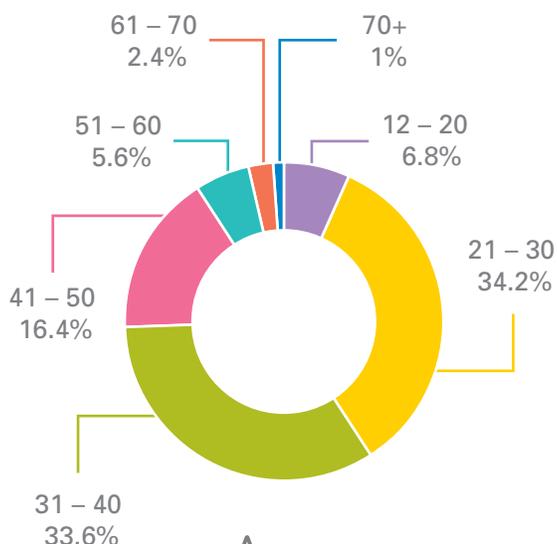
Demographics



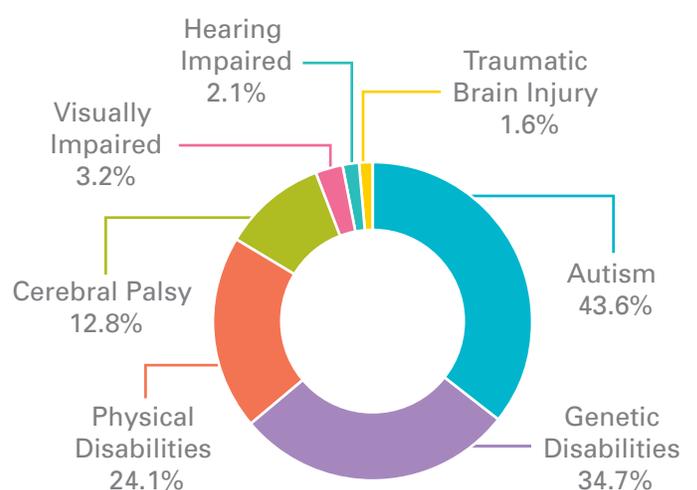
Gender



Ethnicity



Age



Disabling Diagnosis

Many clients have comorbid diagnoses

Did you know?

Live 41

Reach supports 41 clients in their community jobs.

Mary is one of the residents of our brand new home in Hayden Lakes. Mary is very independent at taking care of herself and her room and is learning about cooking and making healthy food choices. She loves to have a good time with her housemates Carolyn and Kerrie and is most certainly a leader at the home. When Mary isn't learning about a new recipe or menu planning, she loves to watch movies and listen to music.

Learn

Robert has attended the Learning Activity Center for several years. His goal is gaining the skills needed to find a job in the community. Robert is very helpful and offers his assistance to others on his own initiative. While Robert loves coming to the Learning Activity Center to gain independence, he also looks forward to seeing his friends and girlfriend. On weekends, Robert is a regular volunteer at Habitat for Humanity.

Earn

Scott worked hard to obtain his job at Kroger. He says he loves his job of bagging groceries because it allows him to "meet and talk to really nice customers." Scott goes out of his way to offer assistance to the customers and always greets everyone with a huge smile. On days off, Scott attends the Learning Activity Center to refine employment skills. When he isn't at work or at the LAC, Scott loves watching wrestling, cooking, listening to music, and ironing clothes.



Did you know?

94

Reach has 94 clients calling Reach "home" in one of 23 group homes.

2017 – 2018 Board of Directors

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Member

Don Graff
Member

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Susie Dunn, Director of Human Resources

Live. Learn. Earn.

Reach Unlimited, Inc. is a 501(c)(3) not for profit agency. Our philosophy is that every individual should be given the opportunity to be all they were created to be. Clients come to Reach to live, learn, earn – and laugh. Reach has the privilege of serving its clients throughout their adult lives. Programs and services include:

- Arts and Crafts
- Community Service
- Computer Technology
- Creative Development
- Day Habilitation Services
- Enterprise
- Functional Academics
- Home and Community Services
- Life Skills
- Performance Art
- Pre-Vocational and Vocational Training
- Recreation
- Social Engagement
- Supported Living
- Supported Employment
- Transportation

Administrative Offices

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Cypress, Texas 77429
281.213.2582

Blair Inez Scianna Learning Activity Center

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